

Transport and reopening readiness

TfGM business briefing

31 March
CityCo briefing

Kate Brown and Sean Dyball
Transport for Greater Manchester





Transport network overview

- Week ending 28 March 38.6m trips on the network
 - 2.4% above the previous week
 - 25% below pre-pandemic levels
 - Public Transport at 20-40% pre covid (so more people in cars)
- Social distancing on public transport means capacity remains limited, especially at the peak
- Ongoing Govt advice – minimise travel and work from home where possible until 21 June
- Collaborative approach with partners and businesses to support people to travel safely and manage capacity for work, hospitality and retail





Public transport capacity

- Theoretical social distancing capacity based on Govt guidance sees trams at a quarter of capacity and buses at around 30%
- Traditional pressures remain around morning and evening peaks: 7-9am and 3-6pm
- Moving through April and May, PM peak is likely to be the busiest part of the day from a transport perspective – concentration of education, hospitality, work and retail trips
- Opportunity to work together to ‘**spread the peak**’ and ensure people who need to use public transport can do safely
- 100% of vehicles for tram and bus will be in service by 12 April



Transport planning and interventions

Operational/network planning:

- Working with the city councils on place management
- Running all available trams and buses working with operators to respond to changing demand
- Metrolink operating hours

Mon to Fri 06:00 to 19:00 every 10 minutes | 19:00 to 00:00 every 20 minutes

Saturday 06:00 to 08:00 every 20 mins | 08:00 to 20:00 every 10 mins | 20:00 to 00:00 every 20 mins

Sunday 07:00 to 23:00 every 15 minutes

Reassurance:

- Visible presence on stop and at interchanges 'Trambassadors', TravelSafe days of action – 4 Es approach
- 'Keep doing your bit' campaign

Safety: Enhanced visible cleaning and ventilation

Flexible ticketing options including cheaper off peak:

- Clipper and Early Bird

Spreading the peak: Working with business and employers to keep capacity for those who need it



Keep Doing Your Bit campaign

Purpose is to:

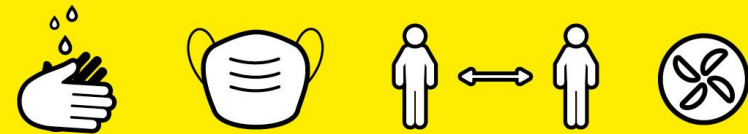
- Provide reassurance for those travelling for journeys in line with the roadmap for public transport and active travel ahead of social distancing measures being removed later in year – when/ how inc safe travel, focused on journey purpose
- Manage demand on limited capacity public transport and highways congestion by encouraging retime and remoding mode switch to active travel options



HEADING INTO TOWN?

Please travel between 10am and 3pm on weekdays if you can.

KEEP DOING YOUR BIT TO KEEP PUBLIC TRANSPORT SAFE



REMEMBER: HANDS, FACE, SPACE AND FRESH AIR

KEEP DOING YOUR BIT FOR GREATER MANCHESTER



DOORS, BUTTONS, RAILS AND HANDLES ARE BEING DISINFECTED AND CLEANED REGULARLY.

DOING OUR BIT TO KEEP PUBLIC TRANSPORT SAFE



Working together to safely reopen GM

- Help us to spread the peak (10am-3pm and post 6pm) and support social distancing for safer, more confident journeys
- Promote safer travel for staff and customers
 - Comms toolkit available via CityCo on Tuesday 5th April
- Confirm opening times
 - Share info via CityCo
 - 10pm extended hours
- For journey planning visit [tfgm.com](https://www.tfgm.com)
- Contact TfGM directly at engagement@tfgm.com or call Customer Relations on 0161 244 1000