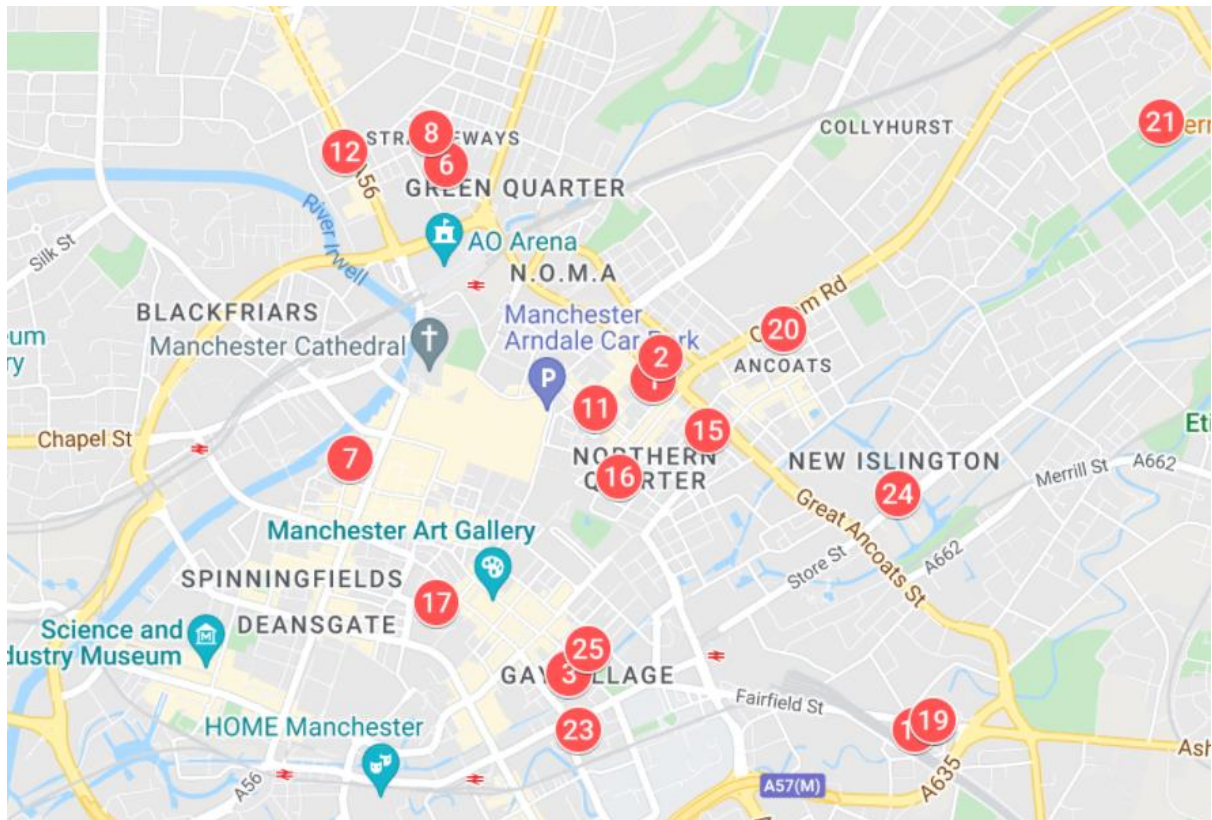


# Manchester Homeless Support Services

[View on a Map](#)



## 1. Albert Kennedy Trust

50 Oak Street, Northern Quarter, M4 5JA  
Mon-Fri, 10am-4.30pm  
0161 228 3308  
[gethelp@akt.org.uk](mailto:gethelp@akt.org.uk)  
[akt.org.uk](http://akt.org.uk)

Supporting LGBTQ+ young people aged 16-25.

## 2. Back on Track

4th Floor, Swan Buildings, 20 Swan Street, M4 5JW  
Tuesdays, 2pm-3.30pm  
0161 834 1661  
[info@backontrackmanchester.org.uk](mailto:info@backontrackmanchester.org.uk)  
[backontrackmanchester.org.uk](http://backontrackmanchester.org.uk)

Changing lives through learning services.

### **3. Barnabus**

61 Bloom Street, M1 3LY  
Mon-Fri, 10am-4m  
0161 834 1661  
[admin@barnabusmanchester.co.uk](mailto:admin@barnabusmanchester.co.uk)  
[barnabus-manchester.org.uk](http://barnabus-manchester.org.uk)

Helping street homeless or people in temporary accommodation.

### **The Beacon (Barnabus)**

45 Bloom St, M1 3LY  
0161 237 3223  
Open for breakfast: Mon-Thurs, 7.30am-8.30am  
Morning support: Mon-Thurs, 9.15am-12.00pm  
(Both for street homeless only)

### **4. The Big Issue North**

113 Fairfield St, M12 6EL  
0161 831 5550  
[ruth.tuck@thebiglifegroup.com](mailto:ruth.tuck@thebiglifegroup.com)  
[bigissuenorth.com](http://bigissuenorth.com)

### **5. Boaz Trust**

Kath Locke Centre, 123 Moss Lane East, M15 5DD  
Mon-Fri, 10am-4pm  
0161 202 1056  
[info@boatztrust.org.uk](mailto:info@boatztrust.org.uk)  
[boaztrust.org.uk](http://boaztrust.org.uk)

Helping asylum seekers and refugees.

### **6. The Booth Centre**

Edward Holt House, Pimblett Street, M3 1FU  
Mon-Fri 10am-4pm  
0161 835 2499  
[info@boothcentre.org.uk](mailto:info@boothcentre.org.uk)  
[boothcentre.org.uk](http://boothcentre.org.uk)

Free Breakfast café 9am-10am  
Activities and free lunch 10am-12pm

Supporting people get into accommodation. Support for EU migrants.

## **7. Centrepoint**

1 -2 North Parade, M3 2NH  
Mon-Fri , 1.30pm-4.30pm  
0161 228 7654  
[info@centrepoint.org](mailto:info@centrepoint.org)  
[centrepoint.org.uk/manchester](http://centrepoint.org.uk/manchester)

## **8. Change Grow Live: Opiate Team**

Carnarvan Street Hub, 43a Carnarvon Street, M3 1EZ  
Mon-Fri, 9am-5pm  
o161 823 6306  
Outreach 07909 213 681  
[manchester@cgl.org.uk](mailto:manchester@cgl.org.uk)  
[changegrowlive.org/manchester/opiates](http://changegrowlive.org/manchester/opiates)

Providing drug and alcohol services.

## **9. Change Grow Live: Opiate Team**

Bradnor Point, Bradnor Road, Sharston Industrial Estate, Wythenshawe, M22 4TF  
Mon-Fri, 9am-5pm  
0161 823 6306  
Outreach 07909 213 681  
[manchester@cgl.org.uk](mailto:manchester@cgl.org.uk)  
[changegrowlive.org/manchester/opiates](http://changegrowlive.org/manchester/opiates)

Providing drug and alcohol services.

## **10. Change Grow Live: Opiate Team**

Zion Community Centre 339, Stretford Road, Hulme, M15 4ZY  
Mon-Fri, 9am-5pm  
0161 823 6306  
Outreach 07909 213 681  
[manchester@cgl.org.uk](mailto:manchester@cgl.org.uk)  
[changegrowlive.org/manchester/opiates](http://changegrowlive.org/manchester/opiates)

Providing drug and alcohol services.

## **11. Change Grow Live: Opiate Team**

41 Thomas Street, M4 1LW  
Mon-Fri, 9am-5pm  
0161 839 2054  
[eclipsemanchester@cgl.org.uk](mailto:eclipsemanchester@cgl.org.uk)  
[changegrowlive.org/eclipse/info](http://changegrowlive.org/eclipse/info)

Providing drug and alcohol services for under 19's.

## **12. Coffee4Craig**

The Meanwhile, Unit 5, 153 Great Ducie Street, M3 1FB  
Mon-Fri, 6pm-8pm  
Sat-Sun, 5pm-7pm  
07543 590 330  
[office@coffee4craig.co.uk](mailto:office@coffee4craig.co.uk)  
[coffee4craig.org](http://coffee4craig.org)

Providing food, showers, medical and crisis support.

## **13. Cornerstone Day Centre**

104B Denmark Road, M15 6JS  
Mon-Fri, 10am-3pm  
0161 232 8888  
[info@cornerstonecds.org.uk](mailto:info@cornerstonecds.org.uk)  
[cornerstonecds.org.uk](http://cornerstonecds.org.uk)

Homelessness Prevention drop-in: Mon-Fri, 10am-12pm  
Access to showers: Mon-Fri, 10am-2.30pm  
Free lunch: Mon-Fri, 12pm-13.30pm  
Street Engagement Hub: Mon, 10am-1pm  
Vision Care: Wed, 10am-2pm

Providing meals, showers, and clothes to street homeless or people living in hostels.

## **14. Justlife**

1479-1489 Ashton Old Road, M11 1HH  
Mon, Tue, Thurs, 10am-12pm (drop-in) and 1pm-4pm (appointments)  
Wed, 1pm-4pm (activities and appointments)  
Fri, 11am-1pm (drop-in) and 1pm-4pm (appointments)  
0161 285 5888  
[info@justlife.org.uk](mailto:info@justlife.org.uk)  
[justlife.org.uk](http://justlife.org.uk)

Providing outreach and drop-ins for people in unsupported temporary accommodation.

## **15. Lifeshare**

First Floor, 27 Houldsworth Street, M1 1EB  
Mon-Fri, 10am-5pm (appointments only)  
0161 235 0744  
[office@lifeshare.org.uk](mailto:office@lifeshare.org.uk)  
[lifeshare.org.uk](http://lifeshare.org.uk)

Providing support and advice for under 25's street homeless.

## **16. Weekend Breakfast Project (Lifeshare)**

Nexus Art Café, 2 Dale Street, M1 1JW  
Sat-Sun, 7am-9am  
0161 236 0100

Providing food, tea, coffee, bottled water.

## **17. Manchester City Council**

Town Hall, Albert Square, M60 2LA  
Mon-Fri, 8.30am-5pm  
0161 234 5339 / 0161 234 4692  
Out of hours: 0161 234 5001 Option 2  
[roughsleepersteam@manchester.gov.uk](mailto:roughsleepersteam@manchester.gov.uk)  
[manchester.gov.uk](http://manchester.gov.uk)

## **18. Manchester Action on Street Health (MASH)**

94-96 Fairfield St, M1 2WR  
Mon-Thurs, 3pm-6pm  
Fri, 12.30pm-3.30pm  
0800 183 0499  
[janelle@mash.org.uk](mailto:janelle@mash.org.uk)  
[mash.org.uk](http://mash.org.uk)

Clinic: drop-in medical service with a nurse. Can call 07980 719 155  
Van: outreach around Fairfield Street and Cheetham Hill. Tues-Thurs, 8pm-12am

Providing support for women in sex work.

## **19. Men's room**

First Floor, Raven House, 113 Fairfield St, M12 6EL  
Tues-Fri, 10am-4pm  
0161 834 1827  
[kellie@mroom.co.uk](mailto:kellie@mroom.co.uk)  
[mroom.co.uk](http://mroom.co.uk)

Providing support for men in sex work.

## **20. Mustard Tree**

110 Oldham Rd, Ancoats, Manchester M4 6AG  
Mon-Sat, 10am-2pm  
0161 850 2282  
[information@mustardtree.org.uk](mailto:information@mustardtree.org.uk) / [referrals@mustardtree.org.uk](mailto:referrals@mustardtree.org.uk)  
[mustardtree.org.uk](http://mustardtree.org.uk)

Providing a food pantry and shop for people experiencing poverty and homelessness.

## **Street Engagement Hub**

Outside The Mustard Tree  
Thurs, 12pm-5pm

### **21. On the Out**

The Big House, Unit 10, Dale House, Vickers Street, Manchester, M40 8EF  
Mon-Fri, 10am-4pm  
07387 704 603 / 07943 775 526 / 07452 809 664  
[info@ontheout.org](mailto:info@ontheout.org)  
**ontheout.org**

Supporting people recently released from prison.

### **22. Reach out to the Community**

488 Wilbraham Road, Chorlton, M21 9AS  
Mon -Sat, 10am-4.30pm  
0161 862 9415 / 07516 161 655  
[reachoutcommunity@yahoo.com](mailto:reachoutcommunity@yahoo.com)  
**reachouttothecommunity.co.uk**

Supporting street homeless in South Manchester.

### **23. Shelter**

Victoria House, 5 Samuel Ogden Street, M1 7AX  
Mon-Fri, 9.30am-4pm  
03301 755 121  
[manchester@shelter.org.uk](mailto:manchester@shelter.org.uk)  
**shelter.org.uk**

Legal advice for Manchester area: 0344 515 1774  
Free helpline: 0808 800 4444

### **24. Urban Village Medical Practice**

Ancoats Primary Care Centre, Old Mill Street, M4 6EE  
Mon-Fri, 2.30pm-4.30pm  
0161 272 5656  
[manchester@shelter.org.uk](mailto:manchester@shelter.org.uk)  
**uvmp.co.uk**

Drop-in registration: Mon-Thurs, 10am-11.30am  
Registered people: drop in Mon-Thurs, 2.30pm-4.30pm  
Appointments outside of Mon-Thurs: Call 0161 272 5656

Providing primary health services for homeless people.

## **25. Citizens Advice**

Albert House, 17 Bloom St, M1 3HZ  
Mon-Fri, 8.30am-5.30pm  
0808 278 7800  
Out of hours: 6pm-9pm, 0161 850 5053  
**[citizensadvicemanchester.org.uk](http://citizensadvicemanchester.org.uk)**

Free confidential advice.

## **26. Greater Manchester Immigration Aid Unit**

1 Delaunays Road, Crumpsall, M8 4QS  
Mon-Fri, 9.30am-1pm  
Weds, 12.30pm-4pm  
0161 740 7722  
[info@gmiau.org](mailto:info@gmiau.org)  
[referrals@gmiau.org](mailto:referrals@gmiau.org)  
**[gmiau.org](http://gmiau.org)**

Supporting with immigration advice.

## Helplines

**Manchester Rape Crisis: 0161 273 4500**

Mon-Fri, 10am-4pm

Wed-Thurs, 6pm-9pm

[help@manchesterrapecrisis.co.uk](mailto:help@manchesterrapecrisis.co.uk)

[manchesterrapecrisis.co.uk](http://manchesterrapecrisis.co.uk)

**National Domestic Abuse: 0808 2000 247**

24/7

[nationaldahelpline.org.uk](http://nationaldahelpline.org.uk)

**Universal Credit: 0800 328 5644**

Mon-Fri, 8am-6pm

[understandinguniversalcredit.gov.uk](http://understandinguniversalcredit.gov.uk)

**Stepchange Debt Charity: 0800 138 1111**

Mon-Fri, 8am-8pm

Sat, 8am-4pm

[contactus@stepchange.org](mailto:contactus@stepchange.org)

[stepchange.org](http://stepchange.org)



# Greater Manchester Councils Support Services

## **Bolton**

Mon-Fri, 8.45am-4.30pm

01204 335 900

Out of hours: 01204 337 777

[housingoutreachteam@bolton.gov.uk](mailto:housingoutreachteam@bolton.gov.uk)

[bolton.gov.uk](http://bolton.gov.uk)

## **Bury**

Mon-Fri, 9am-5pm

0161 253 5537

Out of hours: 0161 253 6606

[hat@bury.gov.uk](mailto:hat@bury.gov.uk)

[bury.gov.uk](http://bury.gov.uk)

## **Manchester**

Mon-Fri, 9am-4.30pm

Sat-Sun, 8am-3.30pm

0161 234 5339/ 0161 234 4692

Out of hours: 0161 234 5001 Option 2

[roughsleepersteam@manchester.gov.uk](mailto:roughsleepersteam@manchester.gov.uk)

[manchester.gov.uk](http://manchester.gov.uk)

## **Oldham**

A Bed Every Night

Wed-Fri, 5pm-9am

Thurs, 6pm-9am

0161 770 4605

Out of hours: 0800 988 7061

[housing.options@oldham.gov](mailto:housing.options@oldham.gov)

[oldham.gov.uk](http://oldham.gov.uk)

## **Rochdale**

Mon, Tues, Thurs, Fri, 9am-4.45pm

Wed, 1pm-4.45pm

01706 647 474 / 0300 303 8548

Out of hours: 0300 303 8875

[housing.homeless@rbh.org.uk](mailto:housing.homeless@rbh.org.uk)

[rbh.org.uk](http://rbh.org.uk)

## **Salford**

Mon, Wed, Thurs, Fri, 8.30am-4.30pm

Tues, 1pm-4.30pm

0161 793 2020

Out of hours: 0161 794 8888

[supportten@salford.gov.uk](mailto:supportten@salford.gov.uk)

[salford.gov.uk](http://salford.gov.uk)

**Stockport**

Mon-Thurs, 8.30am-5pm

Fri, 8.30am-4.30pm

0161 474 4237 / 0161 331 2700

Out of hours: 0161 474 2818

[homechoice@stockporthomes.org](mailto:homechoice@stockporthomes.org)

[\*\*stockport.gov.uk\*\*](http://stockport.gov.uk)

**Tameside**

Mon-Thurs, 9am-5pm

Fri, 10am-4pm

0161 331 2700

Out of hours: 0161 474 2818

[info@tamesidehousingadvice.org](mailto:info@tamesidehousingadvice.org)

[\*\*tameside.gov.uk\*\*](http://tameside.gov.uk)

**Trafford**

Thurs-Tues, 9am-5pm

Wed, 1pm-5pm

0161 912 2230

[HOST@Trafford.gov.uk](mailto:HOST@Trafford.gov.uk)

[\*\*trafford.gov.uk\*\*](http://trafford.gov.uk)

**Wigan**

Mon, Weds, Thurs, Fri, 9am-4.30pm

Tues, 11am-4.30pm

01942 489 005

Out of hours: 01942 828 777

[hoac@walh.co.uk](mailto:hoac@walh.co.uk)

[\*\*wigan.gov.uk\*\*](http://wigan.gov.uk)

People can also report a rough sleeper at [\*\*streetlink.org.uk\*\*](http://streetlink.org.uk)