

MANCHESTER  
BUSINESS  
CRIME  
REDUCTION  
PARTNERSHIP

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Membership and Benefits

# What is the Manchester Business Crime Reduction Partnership?

MBCRP – Manchester Business Crime Reduction Partnership works together with CityCo, Greater Manchester Police, Manchester City Council and businesses to create a safe and secure city for customers, staff and visitors.



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Whether existing or new, businesses and visitors want a city centre that is safe and welcoming throughout the day and night. Manchester city centre already has a reputation for friendliness; MBCRP helps to bolster this by working to reduce crime and the fear of crime.

## The aims of the partnership are to:

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- Prevent crime and fear of crime in Manchester.
  - Create a safe and secure city for customers, staff and visitors.
  - Strengthen partnerships with businesses, community, police, council and other key agencies.
  - Develop and train staff to build confidence and improve their awareness and response to crime related issues.
  - Work alongside Greater Manchester Police, the council and member businesses to ensure improved levels of communication.
  - Exclude persistent thieves and troublemakers from member businesses and seek ASBO / CRASBO orders to protect businesses and visitors.
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# Joining the scheme

MBCRP's day-to-day activities are focused on preventing crime and the fear of crime in Manchester. Its core activities include managing business crime, offering expert security training, and delivering regular communications and alerts to the business community.

## Becoming a member of MBCRP has many benefits for your business, staff and customers including:



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- **Radio links** – a professionally managed radio system linking up MBCRP, businesses and the CCTV control room to provide up-to-date information on city centre issues.

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  - **Information** – access to a secure intel system including information about offenders, risks, new training packages and secure reporting.

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  - **Offender management** – civil exclusion scheme to deter repeat offending by banning individuals from your business.

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  - **Training** – bespoke crime prevention training for your business, on issues such as fraud prevention, minor conflict and reducing loss from theft.

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  - **Contingency and planning** – alerts around protests, demonstrations, marches and events that could have negative or volatile impacts on your business.

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“The services provided by Manchester BCRP add real value to our operation. We regularly seek advice and support to resolve problems relating to crime management, and the information sharing on offenders and planned events enables us to forward plan effectively.”

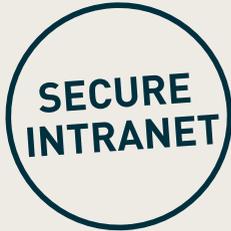
Malcolm Fyall, Head of Property Management, Bruntwood Estates.

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# MBCRP online

All members have access to MBCRP online.

**The site offers a secure intranet for members to access information on:**



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- Current offenders
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- Alert bulletins
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- News items
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There is also an easy to use reporting system to allow members to quickly and securely notify us of any crimes or incidents affecting business.\*

\*This does not replace recording with Greater Manchester Police.



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# Storenet and Nitenet

MBCRP works in partnership with MRS Communications to provide the professionally managed business crime radio links: Storenet and Nitenet. And as a member, you have access to these systems and all the features, including:



- Security intelligence
- Audio recording of all voice calls
- Panic alarm facility
- ID recognition
- Encrypted transmissions
- Text message service to individual or groups of radios

## Key intelligence

The MBCRP main data management system (NBIS), provides all the information you need to identify risk and the measures needed to tackle these, including:



- Offender checks
- Address verification
- Accurate crime statistics
- Monthly Business Crime Intelligence Meetings



**Available to MBCRP member's employees, including: credit card fraud, counterfeit currency awareness, conflict resolution, radio use, civil recovery and intelligence gathering.**

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## What our members say

*“Manchester BCRP provides a constant, swift, source of support. By working together and sharing intelligence, offenders have been brought to justice quicker and crime patterns detected earlier. The team is always willing to assist Greater Manchester Police and have supported night time banning orders and CRASBO applications – resulting in more offenders being banned from the city.”*

Sgt O'Driscoll, Neighbourhood Investigation and Support Team,  
Greater Manchester Police.

*“The team is always on the end of the phone or available to meet for help and advice. I would strongly recommend joining the MBCRP to help protect your business and staff from active criminals in the city.”*

Dave Dyet, Loss Prevention Team, TK Maxx.

*“I am grateful to the work of the MBCRP, which is by far the best structured and informative partnership I have ever worked with. Our store's crime management results could not have been achieved without being an active member.”*

John Wild, Selling Support Manager, Debenhams.

*“Several months ago we experienced a theft issue in our Simply Be store in Manchester Arndale. By sharing CCTV images with the BCRP team, another member business was able to identify the offenders in their store and arrest them. Due to the banning policy the partnership operates, it addressed the problem for not only JD Williams, but for other stores too.”*

Bob Nuttall, Retail Security Manager, JD Williams and Company Ltd.

# WANT TO KNOW MORE?

To find out how your business can benefit from MBCRP membership, get in touch:

call **0161 838 3267**

email [bcureporting@cityco.com](mailto:bcureporting@cityco.com)



MBCRP – Manchester Business Crime Reduction Partnership is co-ordinated by CityCo, Manchester's city centre management company.

Manchester  
**BCRP**



 MANCHESTER  
CITY COUNCIL

GREATER MANCHESTER  
**POLICE** 