



## CityCo

The city centre management company  
for Manchester and Salford



# Urban Exploration

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CityCo Members' Update

Alex King

CityCo

cityco

# Sensitive Information

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Open Source

cityco

# Why are we interested in Urban Exploration?

- Between May 2017 - May 2018 CityCo experienced a 200% increase in calls for support from its members about the issue
- Variation in advice from the public sector during and after an incident
- Court action underway - opportunity input from other members
- Unclear legal position - advice from CityCo is understand the difference between civil trespass (being there) aggravated (preventing lawful business)



# Recap On Issue

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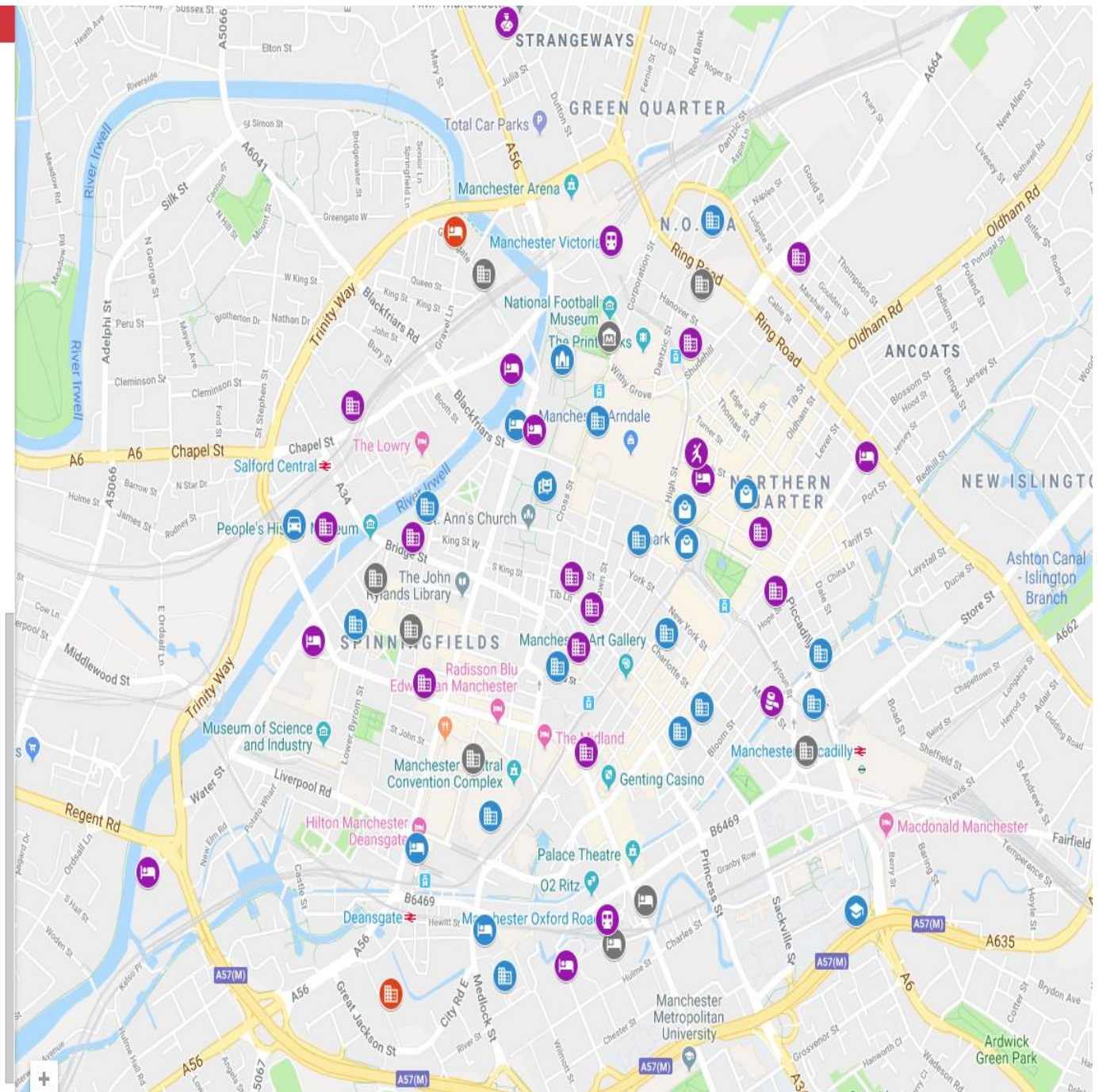
Urban Explorers “Rooftoppers” causing alarm in the city and across the country, gaining access to restricted areas and putting themselves and others at risk of serious injury/death.

- Suicidal or just thrill-seeking?
- Need developed for partnership approach
- Concern for safety of young people, staff and bystanders



✓ Already Accessed

- ⌵ Arndale House
- Beetham Tower
- City Tower
- First Street
- Inside Manchester
- Manchester Cathedral
- Manchester Central
- Manchester One
- NCP New Bailey
- 1 Spinningfields
- 55 Portland Street
- Great Northern Tower
- Piccadilly Place
- The Principal (Palace) Hotel Clock Tower
- X1 Media City
- No. 1 Deansgate
- North Tower (Premier Inn)
- Skyline Central 2
- BT Tower
- Oxid House
- 1 Portland Street
- 55 Princess Street
- Eighty Two
- Shudehill



# Since We Met In July

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Some emerging evidence that Urban Exploration websites are being used as research tools for more nefarious activities.

- Theft of materials from construction sites (roofing and metal)
- Squatting and activism
- Hostile reconnaissance
- Arson

# Active Individuals & Groups In Manchester & Salford

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CityCo maintains a register of social media sites we monitor on behalf of our members. AV on request (updated daily but needs business input to be effective). Small business community won't drive much income but worth monitoring:

- E.g 1.5 million views = £4K income on YouTube
- Attractive as sponsorship partners
- TWINZZ, North Face, Converse, Nikon



# Drone Update

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- The regulations have been tightened up
- Drones need an operator - look for them
- Over 250gs (9oz in old money) must be regulated



# Partnership Agreement

Sara Duckett ASBAT & Inspector Jon Middleton GMP

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Partnership agreed between Greater Manchester Police, Manchester City Council, CityCo & Business Crime Reduction Partnership (BCRP). The BCRP has signed off on a defined exclusion criteria to act as a deterrent to individuals found on rooftops.

- The exclusion definition is under Reduction of Risk/Harm to self or others
- The exclusion is for ADULTS (18 and over) and is for 2 years

# Partnership Agreement

Sara Duckett ASBAT & Inspector Jon Middleton GMP

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Juveniles will be managed through a joint partnership letter issued by MCC/GMP to parents requesting support to reduce the risk of repeat incidents.

Juveniles will be required to commit to an ABC (**A**cceptable **B**ehaviour **C**ontract). Failure to may result in further sanctions being sought.

- ✓ ABC Letters have been issued since July
- ✓ 1 x Adult exclusion issued since July



Community Safety Team  
 Telephone: +44 (0)161 234 4612  
 s.duckett@manchester.gov.uk  
 PO Box 532 Town Hall  
 Manchester M60 2LA

# Acceptable Behaviour Agreement

This agreement is made on XXX following XXXX gaining unauthorised access to XXXX. The Council and Greater Manchester Police work in partnership to keep children and young people in the city safe.

This Agreement is between:

Manchester City Council, Greater Manchester Police and

XXXX (DOB: XXX)

## Agreement;

I, XXXXXX agree the following in respect of my future conduct. I will not:

- Gain outside roof access to any building in Manchester without written permission, which can be produced immediately to any police officer, security officer or any person employed at the building.
- Access any part of any building in Manchester to which the public would not normally be allowed, and not for a legitimate pre-arranged appointment or authorised purpose.
- Gain access to constructions within building site premises (including but not limited to scaffolding and cranes) in Manchester which are prohibited to members of the public.
- Use social media to publicise the above acts.

## Action on breaking this Contract

If I do anything which I have agreed not to do under this agreement I understand that legal action may be taken against me.

## Declaration

I confirm that I understand the meaning of this contract and that the consequences of breaking this contract have been explained to me.

SIGNED:.....  
 XXXXX

DATE: XXXX

## Private and Confidential

To the parents/ guardians of xxx

Date: 7 July 2018

Dear parents / guardians,

## Re: Concerns about the safety of your son xxx

I am the manager of the Council's community safety and anti social behaviour team covering Manchester city centre. My team works in partnership with Greater Manchester Police and one of our shared community safety priorities is to keep children and young people safe.

The Council and Greater Manchester Police are aware of a current issue in the city centre whereby children and adults are gaining unauthorised access to buildings of height, scaffolding and cranes and regularly posting videos and images on social media.

We are concerned that your son has been identified as gaining unauthorised access to the roof area of Manchester Arndale on 21 June 2018 in the company of another young person.

The first and foremost reason for writing to you is to share our concerns to prevent your son from being involved in a tragic accident. The risks involved in the activity that your son has been involved in are apparent from the numbers of deaths in the UK and around the world.

We also want to prevent your son from being prosecuted for any criminal offences such as public nuisance or criminal damage for example.

I would be grateful if you could contact me on receipt of this letter to discuss our concerns and arrange a time for PC Walker and I to meet with you and your son.

We are seeking reassurance from you and XXX that XXXX will not gain unauthorised access to buildings nor climb cranes, scaffolding or buildings in Manchester.

We look forward to hearing from you.

# BCRP Success

- ✓ Exclusion warning issued to CityCo networks

## Profile:

**Code:** [REDACTED]

**DOB:** 13 January 1999

**Notes:** LKA: [REDACTED]

OF: [REDACTED]

## Current Status

SCHEME	EXPIRY DATE
URBAN EXPLORERS	30 Aug 2020



[Edit Offender profile](#)

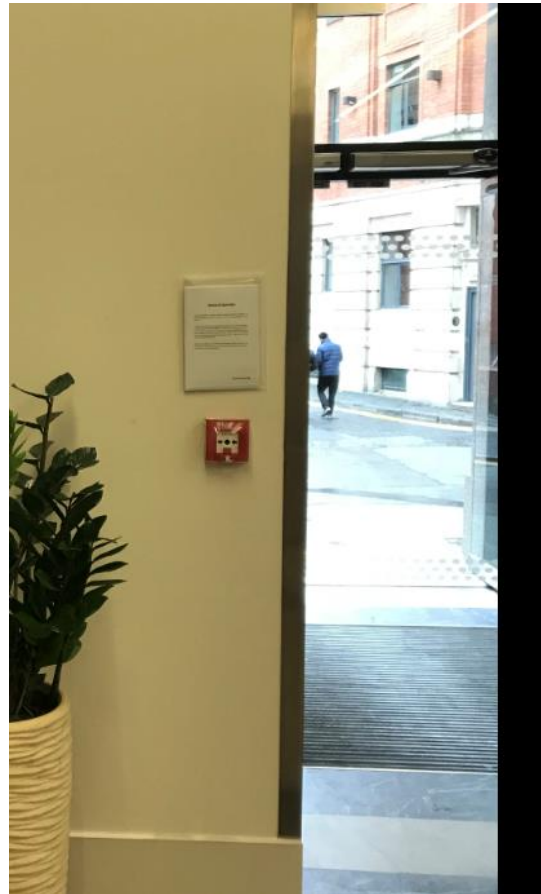
## Previously reported incidents

- 31 August 2018 at 20:00 : observed in the act of Other, URBAN EXPLORATION; was with a group; in Other; NUISANCE BEHAVIOUR/CLIMBING ON BUILDINGS\*:POLICE INVOLVED:\* HILTON HOUSE-NORTHERN QUARTER  
x5 Males, [REDACTED] and [REDACTED] were seen on the roof of [REDACTED] in the Northern Quarter which is a derelict building above shack and grill. The FWIN came in as a suicidal male but transpired to be Urban thrill seekers taking photographs.  
WARNING LETTERS SERVED- [REDACTED] SERVED WITH AN EXCLUSION



# Bruntwood Experience

## Path to Injunction



# Mitigation

## Evidence The Steps You've Taken

- ✓ Link to our advice page in your internal comms:

[cityco.com/urban-exploring-guidance](https://cityco.com/urban-exploring-guidance)

- ✓ Add a statement to your website outlining you are part of the partnership
- ✓ Check the latest risk alerts and intel via the BCRP
- ✓ Make the DISC app part of your security routine – **DOWNLOAD** and **USE IT**
- ✓ Monitor social media accounts and share



The screenshot shows the Canary Wharf Group PLC website. At the top, the logo and name "CANARY WHARF GROUP PLC" are visible. Below the logo is a navigation menu with links: ABOUT US, CSR, PORTFOLIO, CONSTRUCTION, PLANNING, LEASING, TECH, INVESTORS, MEDIA, CAREERS, and GETTING HERE. The main content area features a section titled "Canary Wharf Group | Injunction" with the sub-heading "INJUNCTION" and "IMPORTANT LEGAL NOTICE". The text states: "Canary Wharf Group plc and associated companies have obtained a High Court injunction preventing unauthorised access into buildings and building sites on the Canary Wharf Estate. This follows a number of incidents where individuals placed themselves and others in danger. The injunction was sought against five named individuals and other unnamed individuals who may seek to trespass in future." Below this text, it says "Links to download the associated documentation can be found below:" followed by two bullet points: "• High Court injunction" and "• Index to Hearing Bundle".

# Mitigation

## Raise Awareness

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### Brief teams on signs and patterns:

- Propped doors
- Failed attempts to access
- Clothing - business suits, high vis, dressed as delivery drivers, emergency services, hard hats
- Odd phone enquires, asking for suite addresses, flat numbers
- Surveillance - appropriate to use the hostile mitigation principles
- Unusual behaviours “sodding about”

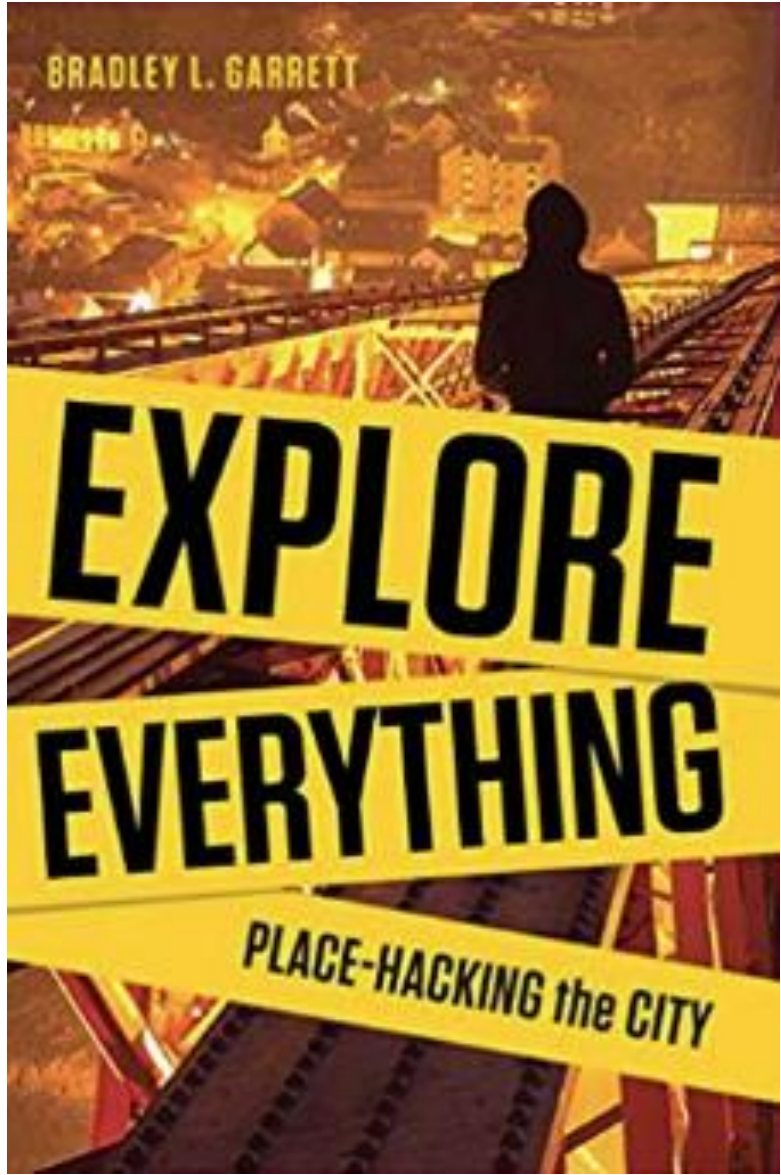
### CRANES!

- ✓ Have you left the keys in it?
- ✓ Was it secured as you left?
- ✓ Site uniform controlled?
- ✓ Foreman’s site briefings - report activity
- ✓ Out of hours checks - a few attempts (Mon – Fri, 9-5)

### Warning signs in seemingly inaccessible areas:

- Internal action you will take
- Exclusion orders in operation
- Going underground - new trend for hacking sewers and plant rooms





# Mitigation

## Weak Spots in Day-to-Day Management

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Review your parcel delivery procedures (access gained posing as DHL/Amazon etc.):

- ✓ In multi occupancy buildings what's your policy?
- ✓ On construction sites - who controls drivers?
- ✓ Can you accompany visitors?
- ✓ Do you investigate breaches?
- ✓ Do you test your perimeter?
- ✓ Do you vary your routine?

We arrived at 2am, and as we neared the gate security were doing their patrol. We saw the truck's headlights and dove behind some knee-high sage bushes. After they passed, we ran fast, threw towels over a barbed-wire fence and clambered over

- Empower staff to challenge and check
- Top down - follow security routine
- Don't forget every interaction will be filmed and shared
- Secondary goal is to make your company look vulnerable, police look inept and brand exposed as an easy target



# HI VIZ-IT FOR FREE London's tourist hot spots can be pretty pricey... but luckily a £3 vest is just the ticket in

Our writer dons a hi-vis workman's jacket to try his luck at sneaking into some of the capital's most well known attractions

**EXCLUSIVE**

BY JACOB LEWIS

28th December 2016, 2:14 am | Updated: 28th December 2016, 1:37 pm



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COMMENTS

**IT'S supposed to make you highly visible – but we've found that a workman's £3 hi-vis jacket can help you VANISH when trying to sneak into London tourist attractions.**

Regular wearers know they are unlikely to be challenged when entering businesses, building sites or just about anywhere else.



# Q&A

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**Inspector Middleton** GMP, City of Manchester  
**Sara Duckett** MCC, Anti Social Behaviour Team  
**Alex King** CityCo, Partnership Director  
**Sarah Rowell** Bruntwood, Risk Manager

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cityco.com

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